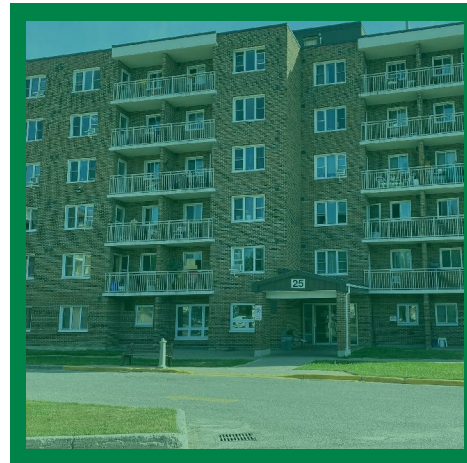




District of Timiskaming
Social Services Administration Board
Conseil d'administration des services
sociaux du district de Timiskaming

ANNUAL REPORT 2021



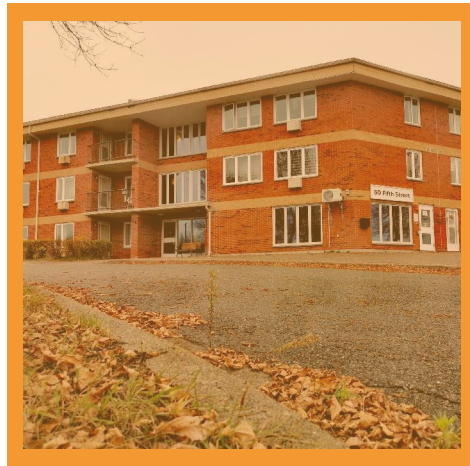


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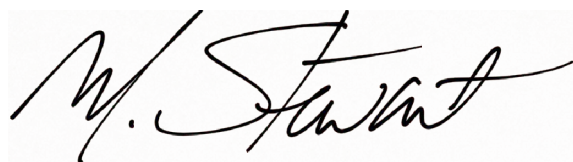
LETTER FROM THE CHIEF ADMINISTRATIVE OFFICER

Hello, I am Mark Stewart, Chief Administrative Officer at the **District of Timiskaming Social Services Administration Board**. To begin, I wish to recognize the thoughtful and steadfast leadership of Kelly Black, former Chief Administrative Officer, who held the position during 2021.

My career path has connected me to my ingrained passion to build community, develop mentorship, and the service of others. I am honoured to have been appointed CAO of the DTSSAB and it is my intent to move forward on key initiatives internally and externally. For community members and partners, this refers to an intention to continue to strengthen relationships and opening two-way, transparent lines of communication. I believe in supporting multi-level initiatives and advocacy to bring improvement to the district.

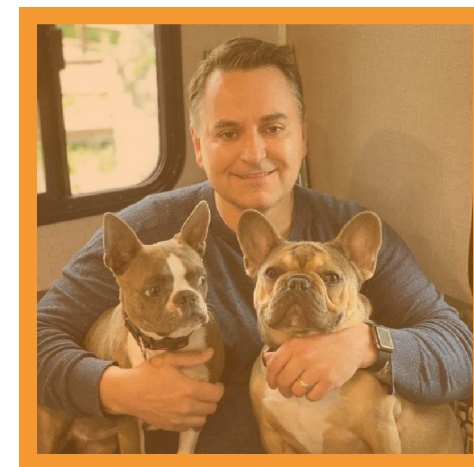
Our municipalities deserve solid and competent service in conjunction with a fiscally responsible approach to utilizing taxpayers funding in this time of budget constraints. Our team strives for excellence through a strategy of continuous improvement, employee engagement, innovation, service integration and value for money.

It is our intent that this annual report will help capture some of the highlights of our work in 2021.



Mark Stewart

CAO, District of Timiskaming Social Services Administration Board



**MARK STEWART,
CHIEF ADMINISTRATIVE
OFFICER,
DTSSAB**



District of Timiskaming Social Services Administration Board

The **DTSSAB** delivers community and social services to residents and members of the public of the District of Timiskaming, spanning 23 municipalities and unincorporated areas.

Services include:

- Emergency Medical Services
- Children's Services
- Housing Services
- Ontario Works



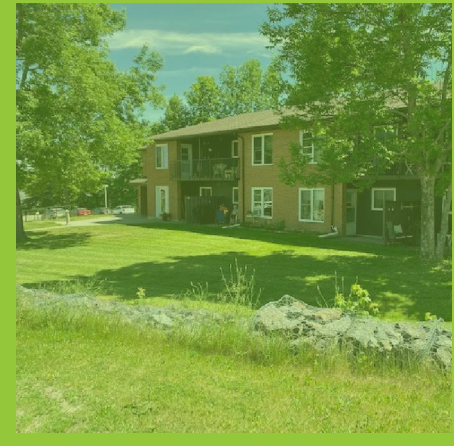
OUR WORK: HIGHLIGHTS OF THE YEAR 2021

**394 FAMILIES HAD
CHILD CARE
SUBSIDIZED**

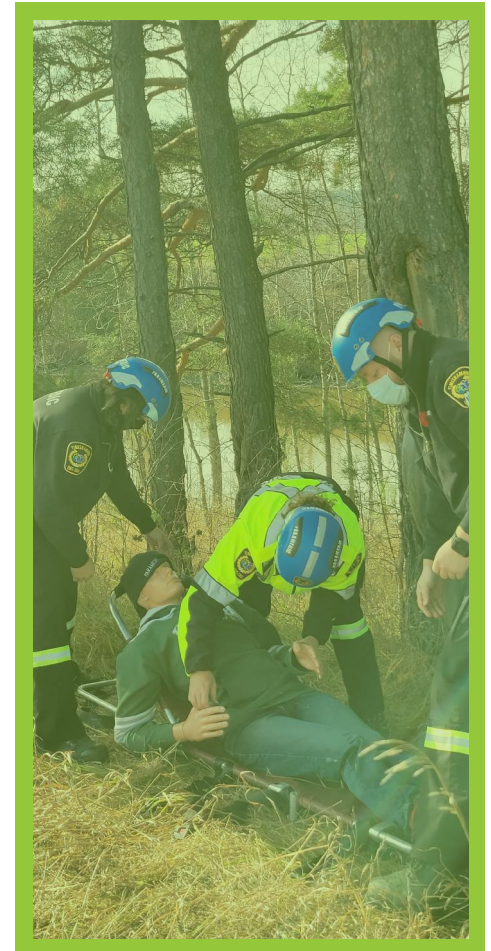
Targeted Emergency Child
Care during government
mandated lockdowns

Pivoting of EarlyoN/ ON Y
VA Child and Family
Centres Programming

Support through
fluctuating COVID-19
mandates and procedures



**4,977 CALLS MADE
TO DTSSAB EMS**



**103 NEW TENANTS
HOUSED**



OUR WORK: HIGHLIGHTS OF THE YEAR 2021

**554 AVERAGE
ONTARIO WORKS
CASELOAD**



**COMMUNITY
PARAMEDICINE**

Launch of Community
Paramedicine High
Intensity Program.



**EMS
RESTRUCTURING**

Hiring of 4 Superintendents



LAUNCH OF ORU

DTSSAB EMS launched the
Off-Road Response Unit,
which was called several
times.

OUR WORK: HIGHLIGHTS OF THE YEAR 2021



TIMISKAMING COUNTS

Housing Services
conducted the 2021
Homeless Enumeration and
developed the By Name
List.



**6
INDIVIDUALS
HOUSED WITH
SPECIAL PRIORITY
STATUS**

UNIT VACANCY IN SOCIAL HOUSING

99 Move-Ins



78 Move-Outs



**1,070 APPLICANTS
TO SOCIAL HOUSING
UNITS**





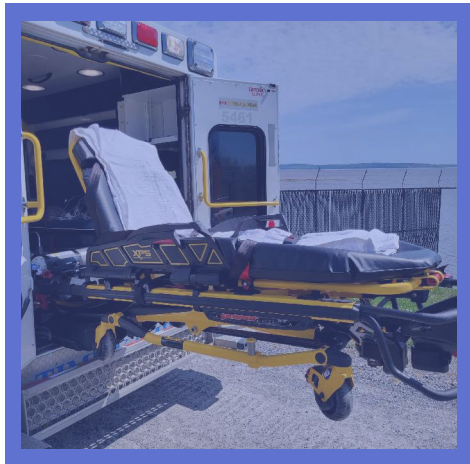
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SOCIAL MEDIA:

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Instagram: instagram.com/dtssab/?hl=en